

Social Services

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Child Protection

Company Name	Clark County JFS Children Services Division
Address	1345 Lagonda Ave., P.O. BOX 967A, Springfield, OH 45501
Number	937-327-1748 (referral line) 937-328-2560 (emergency after-hours line)
Website	Clark_FCS_Intake@jfs.ohio.gov
Hours	8 am - 4 pm - in person, Building D

Investigate allegations of abuse and neglect of children between the ages of 0-18 and adults 60 years of age or older. Please call 937-327-1748 to report any concerns or neglect.

- The names and address of the child you suspect is being abused or neglected
- The age of the child
- The name and address of the parents or caretakers
- The name of the person you suspect is abusing or neglecting the child and the address if available
- The reason you suspect the child is being abused or neglected
- Any other information which may be helpful to the investigation
- You have the option of giving your name or reporting anonymously. Giving your name can help the investigator clarify information. Agency will not give your name to the person suspected of abusing or neglecting the child.

Please note: All of the above information is not needed to make a report. If you are not sure you have enough information to report, always err on the safety of the child. Children services screens all report to reports to determine if there is enough information to investigate.

Reporting sources are kept confidential. They can be disclosed only with a court order or a signed release of information by the person reporting.

Child Protection - safety & well being of children is our number one concern

At Clark County Family and Children Services (CCFCS), the safety and well-being of children is our number-1 concern. Whole focusing on that priority, we strive to keep families together whenever possible. For those referrals that meet the guidelines to be investigated, we promptly initiate investigation of suspected cases of child abuse, neglect and dependency and conduct an assessment with the child's parents or guardians to determine if the child is safe. We also evaluate the risk of future abuse, neglect or dependency.



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If we find no cause for concern, the matter may be closed. However, if the investigation shows that children have been or at risk of abuse, or neglect or dependency, our CCFCS caseworkers work with the family and other local agencies to obtain needed services to remedy the situation.

Removal & Alternative Arrangements

In cases where the situation cannot be corrected, a child may need to be removed from the home and alternative arrangements made. This can take the form of care provided by other family members, friends to a family or child, or foster care.

Elder Protection – protecting the elderly of our community

Citizens are encouraged to report suspected cases of abuse.

Adult Protective Services (APS) investigates reports made to county agencies about suspected abuse, neglect and exploitation of individuals age 60 and over. Working with other agencies, APS arranges for services to protect those determined to have been victimized

Provide Details

Persons making reports should provide as many details as possible to help APS determine whether an investigation is called for. Reports that meet criteria are assigned for investigation. The alleged victim is notified for the reason for the investigation, and an APS staff member makes a face-to-face home visit within 24 hours for cases determined to be an emergency. Other investigations begin within 3 working days.

When intervention is found necessary, APS develops a plan of action with the older adult and makes sure the client receives needed services to ensure safety and security.

If you suspect that an older adult is in immediate danger, call 911. And call Adult Protective Services at 937-327-1748. After hours number 937-328-2560.



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